

WATERCARE

PRODUCT
CATALOGUE



PROFESSIONAL, SUSTAINABLE
WATER TREATMENT

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IX WATER

ECO FILTRATION

CATALOGUE

we're
fixing
water.

our mission



At WaterCare, we're proud to be at the forefront of innovation in water treatment solutions. As we step into 2025, our commitment to delivering exceptional products, outstanding service, and sustainable practices remains stronger than ever.

This catalogue is your guide to our comprehensive range of products, carefully designed to meet the needs of a wide variety of industries. From advanced filtration systems and water softeners to the sustainable IX recyclable filter range, every product we create is built with quality, efficiency, and environmental responsibility in mind.

Sustainability is at the core of everything we do. We're committed to creating eco-friendly solutions that make a real difference. Our products are built with efficiency and longevity in mind, helping businesses reduce their environmental footprint while maintaining exceptional performance. Beyond our innovative products, we actively engage in initiatives like tree planting and waste reduction to further our impact. By choosing WaterCare, you're not just improving water quality—you're supporting a cleaner, greener future for all.

- **Innovative Solutions:** Discover our latest advancements in water filtration and treatment technology.
- **Sustainability Focus:** Learn how our eco-friendly products, like the iX range, are helping to reduce waste and protect the planet.
- **Global Reach:** With distributors in France, Holland, Ireland, and Greece, our solutions are making an impact across Europe and beyond.
- **Customer-Centric Approach:** From small businesses to large enterprises, our tailored solutions and dedicated support help ensure the best results for every customer.

We believe water is the foundation of so much of what we do in life and business. That's why we're dedicated to helping our customers achieve better water quality, protect their equipment, and reduce their environmental footprint.

Andy Slark

Andy Slark
MANAGING DIRECTOR



export market

WaterCare is proud to have a growing presence in the international market, with trusted distributors in **France, Holland, Ireland, and Greece**. Through these partnerships, we ensure our innovative water treatment solutions, including our advanced filtration systems and sustainable IX recyclable filter range, are available to European businesses. Our commitment to quality, performance, and sustainability remains at the heart of everything we do, providing tailored solutions to meet the diverse needs of our global customers. Wherever water matters, WaterCare is there.



CARBON
NEUTRAL
SHIPMENT



Sustainable Shipping with UPS

At WaterCare, we're committed to reducing our carbon footprint across every aspect of our operations—including logistics. That's why we've partnered with UPS, leveraging their carbon-neutral shipping program to minimize the environmental impact of delivering our products. By investing in verified carbon offset projects, UPS helps balance the emissions generated during transportation. This partnership aligns perfectly with our sustainability goals, ensuring that our customers receive their WaterCare solutions in a way that supports a greener planet. Together, we're taking steps toward a more sustainable future, one delivery at a time.

WaterCare recycling



sustainability at the core of what we do

At WaterCare, we believe in creating a sustainable future by prioritising responsible practices in water treatment. Our innovative **Recycling Program** ensures that your water filtration solutions not only deliver exceptional performance, but also reduce environmental impact.

what is the Recycling Program?

The WaterCare Recycling Program allows customers to return used water filters for responsible disposal and recycling. By reclaiming and repurposing filter components, we significantly minimise waste, helping businesses like yours contribute to a greener planet.



how it works

1. **Return:** Once your filters reach the end of their lifespan, simply return them to us.
2. **Recycle:** We disassemble and recycle filter materials, ensuring minimal waste goes to landfill.
3. **Renew:** Reclaimed components are repurposed into new products or responsibly processed.



Environmental Responsibility: reduce your business's carbon footprint by diverting waste from landfills.

Cost-Effective Solutions: Save on disposal costs and enjoy the long-term financial benefits of sustainable practices through our recycling program.

Brand Credibility: Showcase your commitment to sustainability by participating in WaterCare's recycling initiative, strengthening your reputation as an environmentally conscious business.

As leaders in innovative water treatment, we are dedicated to helping our partners operate more sustainably. Our Recycling Program is part of a larger commitment to environmental stewardship, aligning with global efforts to reduce waste and protect our planet.



be part of the change.

Contact our team today to learn how your business can benefit from the WaterCare Recycling Program.

Together, we can make a difference—
one filter at a time.



CONTACT US



01279 780 250



info@watercare.co.uk

calcium treatment units



improved flavour

maximum protection

prolonged machine life

CTU PRIMA | premium water for coffee

features

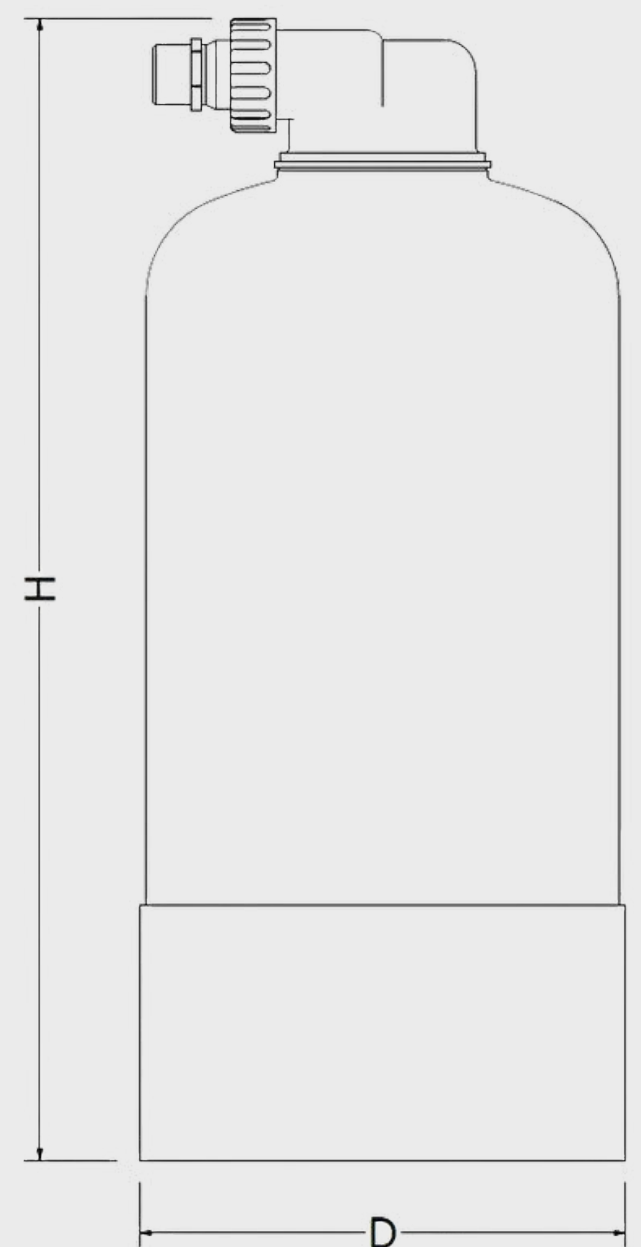
Our range of Prima Calcium Treatment Units are specially formulated for use with espresso machines and coffee making equipment.

Get the most from your coffee machine. Not only will the drinks taste fresher, but the machine will also be protected from the harmful effects of lime-scale, ensuring maximum coffee flavour for a perfect coffee experience. Designed with a blended head to further improve the taste and quality of the coffee on offer. The Prima CTU takes out most of the harmful elements whilst retaining some of the minerals that enhance the aromas and tastes of the coffee.

benefits

- Exceptional protection for coffee machines
- Increased capacities across the range
- Simple installation
- Protects beverage equipment from limescale
- Prolonged equipment life and reduced breakdown and repair costs
- Recyclable, just return to WaterCare Recycling
- Unbeatable pence per litre

[CLICK HERE](#)
for more information
on **CTU Prima**



ctu prima

Specially formulated for use with espresso machines and coffee making equipment. Packs include water meter, meter tail and hoses.

Model	Application	HxDmm	Capacity	Code (new)	Code (pack)
CTU Prima 5	table top	406x170	3931	PRIMA-5	PRIMA-5-PK
CTU Prima 10	2 group espresso	511x200	9959	PRIMA-10	PRIMA-10-PK
CTU Prima 16	3 group espresso	505x263	13890	PRIMA-16	PRIMA-16-PK
CTU Prima 23	4 group espresso	670x263	24636	PRIMA-23	PRIMA-23-PK
CTU Prima 30	multi m/c applications	970x263	39313	PRIMA-30	PRIMA-30-PK

regenerated ctu prima					
CTU Prima 5	table top	406x170	3931	PRIMA-5-R	
CTU Prima 10	2 group espresso	511x200	9959	PRIMA-10-R	
CTU Prima 16	3 group espresso	505x263	13890	PRIMA-16-R	
CTU Prima 18	3 group espresso	540x263	15355	PRIMA-18-R	
CTU Prima 23	4 group espresso	670x263	24636	PRIMA-23-R	
CTU Prima 30	multi m/c applications	970x263	39313	PRIMA-30-R	

*capacity based on water hardness of 12° Clarke / 180 PPM.

***Note if daytime pressure exceeds 3.5 bar, a pressure limiting valve must be fitted to keep warranty valid.
If you are looking to hardwire in the softener, an additional cable is required - available upon request.**

calcium treatment units



increased capacity

improved efficiency

100% recyclable

CTU VAPOUR | optimised water for steam

features

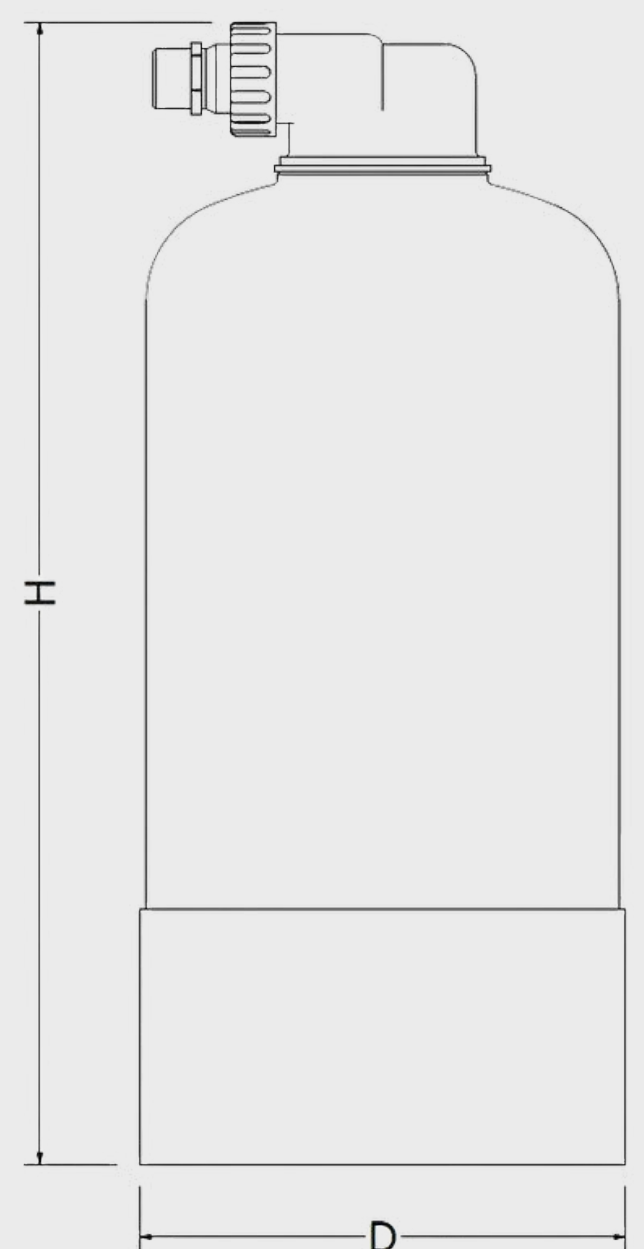
Our CTU Vapour range is specially formulated water treatment for steam ovens and other catering equipment using steam.

Left unprotected, equipment such as Combi Ovens, Pasta Cookers, Bratt Pans or Boilers will suffer from a build up of limescale which will attack elements, oven chambers and sensors and will lead to expensive break-downs and unwanted kitchen downtime.

benefits

- Exceptional protection for steam ovens
- Increased capacities across the range
- Simple installation
- Protects catering equipment from limescale
- Prolonged equipment life and reduced breakdown and repair costs
- Recyclable, just return to WaterCare Recycling
- Unbeatable pence per litre

CLICK HERE
for more information
on **CTU Vapour**



ctu vapour

Available with 3/4" inlet / outlet connections (2-Port) and with additional spray arm / Y piece and extra hose (3-Port). Packs include water meter, meter tail and hoses.

Model	Application	HxDmm	Capacity	2-Port Code (new)	3-Port Code (new)
CTU Vapour 10	6 Grid Combi Oven	511x200	11036	VAPOUR-2P-10	VAPOUR-3P-10
CTU Vapour 16	10 Grid Combi Oven	505x263	15392	VAPOUR-2P-16	VAPOUR-3P-16
CTU Vapour 23	20 Grid Combi Oven	670x263	27299	VAPOUR-2P-23	VAPOUR-3P-23
CTU Vapour 30	Stacked Ovens	970x263	43563	VAPOUR-2P-30	VAPOUR-3P-30

2-Port Code (pack)	3-Port Code (pack)
VAPOUR-2P-10-PK	VAPOUR-3P-10-PK
VAPOUR-2P-16-PK	VAPOUR-3P-16-PK
VAPOUR-2P-23-PK	VAPOUR-3P-23-PK
VAPOUR-2P-30-PK	VAPOUR-3P-30-PK

regenerated ctu vapour					
CTU Vapour 10	6 Grid Combi Oven	511x200	11036	VAPOUR-2P-10-R	VAPOUR-3P-10-R
CTU Vapour 16	10 Grid Combi Oven	505x263	15392	VAPOUR-2P-16-R	VAPOUR-3P-16-R
CTU Vapour 18	10 Grid Combi Oven	540x263	19458	VAPOUR-2P-18-R	VAPOUR-3P-18-R
CTU Vapour 23	20 Grid Combi Oven	670x263	27299	VAPOUR-2P-23-R	VAPOUR-3P-23-R
CTU Vapour 30	Stacked Ovens	970x263	43563	VAPOUR-2P-30-R	VAPOUR-3P-30-R

*capacity based on water hardness of 12° Clarke / 180 PPM.

demineralisation units



high quality water

maximum protection

spot free glassware

CTU DEMIN | for streak-free glassware

features

Our new range of DEMIN are specially formulated for use with commercial glasswashers and dishwashers.

Our de-mineralisation units remove up to 95% of total dissolved solids from the incoming water supply. This produces a high quality water that leaves glasses clean and sparkling straight from the dishwasher or glasswasher. Single units are normally dedicated to individual appliances. Where larger capacities of treated, demineralised water are required we would recommend duplex or triplex systems

high purity option

Demin units can be manufactured using MB 400 resin which are designed for specific applications requiring very high purity water. For example, in laboratory or scientific use, final rinse, double glazed units or battery top up water.

resin choices

The units are available with different quality resins to meet specific requirements of the appliance. For example MB59 resin is suitable for use with glasswashers and combination ovens. These units will not only protect the equipment from scale but will reduce possible chloride attack and leave glasses spot free.

environmental credentials



Zero single-use plastics



Resin 100% regenerated and returned to use



Reduces energy usage via limescale reduction



Vessel part recyclable at end of life

benefits

- Removes up to 95% of total dissolved solids
- Leaves glasses sparkling clean and streak-free
- Own brand options available

[CLICK HERE](#)

for more information on **Demineralisation**

Model	HxDmm	Capacity	Code (new)
Demineralisation treatment unit, 10 litre for glasswasher	511x200	900	DM10
Demineralisation treatment unit, 16 litre for glasswasher	505x263	1410	DM16
Demineralisation treatment unit, 23 litre for glasswasher	670x263	2125	DM23
Demineralisation treatment unit, 30 litre for glasswasher	970x263	3340	DM30

*capacity based on water hardness of 300ppm TDS

***Note if daytime pressure exceeds 3.5 bar, a pressure limiting valve must be fitted to keep warranty valid.
If you are looking to hardwire in the softener, an additional cable is required - available upon request.**

GA carbon



hey! we all get exhausted when we have been working hard.

G

ga carbon

FOR GREAT TASTING WATER

register now for  regen reminders



www.watercare.co.uk/ctu-reg

Send me home to regenerate & recycle. www.watercare.co.uk

WATERCARE Max water temp. 35°C - protect from frost
Max water pressure 6 bar - minimum pressure 1 bar
Max ambient temp. 35°C - protect from water hammer

This unit must be installed on
main drinking water supply only.
This CTU is supplied with a
pre-drilled by-pass to extend the
service life on the unit.
However the unit must be
exchanged on a pre-determined
interval basis or annually which
ever the sooner.

Existing machines must be de-scaled prior to installation of the CTU.
Failure to comply could result in malfunction of the equipment.
This CTU must be flushed before installation with at least 500ml volume of
clean/fresh water.
This CTU is suitable for any drinking water heating appliance.
Note: WaterCare recommend the fitment of a PRV before this filter.

 **MADE IN BRITAIN** 

Tel: 01279 780250 | service@watercare.co.uk | www.watercare.co.uk

high quality water

scale inhibition

equipment protection

GA CARBON | for great tasting water

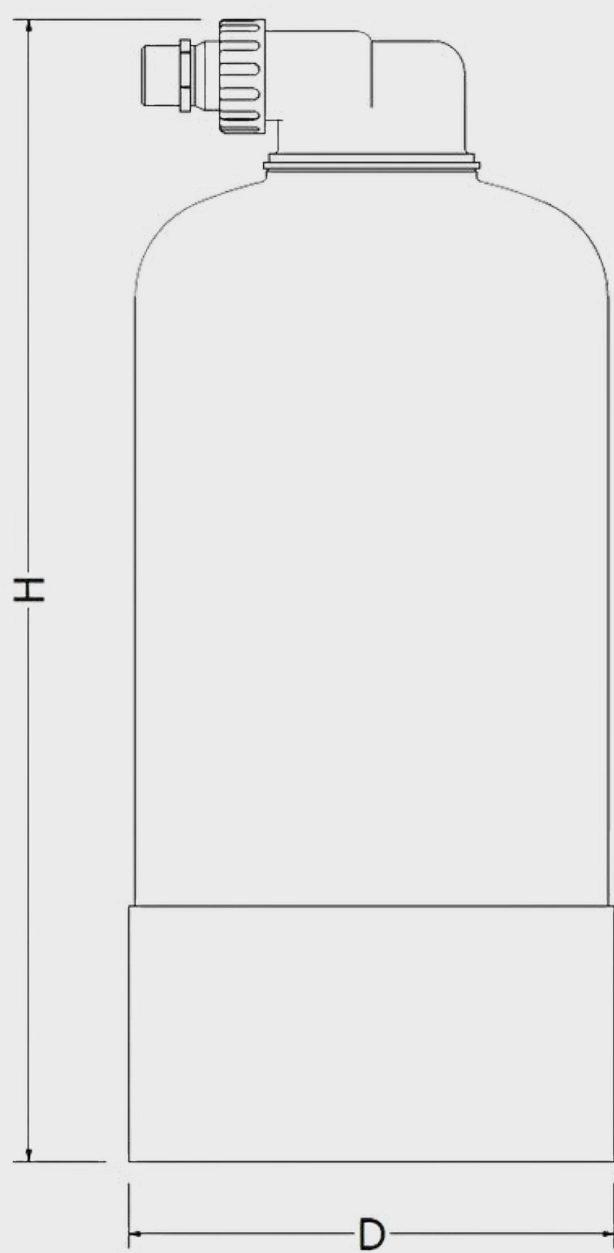
features

Make sure your drinking water is pure, bright and clear by fitting an EWC GAC filter (granular activated carbon).

Improves the taste, colour and odour of water via the silver impregnated granular activated carbon. The perfect, large volume solution to your drinking water production requirements. Designed as a high volume potable water solution.

benefits

- Pure and clear drinking water
- Improves taste, colour & odour
- Perfect large volume solution for drinking water/ice production machines



environmental credentials



Zero single-use plastics



Resin 100% regenerated and returned to use



Reduces energy usage via limescale reduction



Vessel part recyclable at end of life

[CLICK HERE](#)
for more information
on **GA Carbon**

Model	HxDmm	Capacity	Code (new)
Granular activated carbon drinking water (5 litre vessel)	406x170	110m ³	GAC3
Granular activated carbon drinking water (10 litre vessel)	511x200	297m ³	GAC8
Granular activated carbon drinking water (16 litre vessel)	505x263	341m ³	GAC16

*capacity based on water hardness of 12° Clarke / 180 PPM.

***Note if daytime pressure exceeds 3.5 bar, a pressure limiting valve must be fitted to keep warranty valid.
If you are looking to hardwire in the softener, an additional cable is required - available upon request.**

flow-x monitoring system



remote monitoring and management

FLOW-X by WaterCare is a new way of monitoring the use of professional water filters to ensure they are exchanged at the correct time to ensure maximum efficiency and reduce operational costs. The device is plug-n-play and has no need for WiFi or power supply. It works on all machines, no matter the age or brand with a battery life of up to 5 years. monitor water filter performance across your entire premises

key features & benefits

- 100% plug-n-play - install in under 5 minutes
- No need for WiFi or power outlet
- Save time and money
- Optimised logistics
- Works on all machine types
- 100% custom software platform
- Your own dashboard
- Automatic water filter planning
- Automatic maintenance planning
- Historical consumption data
- Automated classification algorithms
- Leak detection
- Cloud-hosted
- 2 years data retention with backups
- Fully encrypted and 100% hacker proof

FITS ALL EQUIPMENT AND MAKES

EASY PLUG-N-PLAY INSTALLATION WITH
UP TO 5 YEARS BATTERY

USES NO WIFI OR POWER SUPPLY

USAGE DATA ON EACH MACHINE

The easy way to ensure optimal filter changes.



monitor water filter performance across your entire premises

The system provides a cloud hosted back-office with dashboard enabling automatic notification of water filter changes, maintenance planning, leak detection and historical consumption data.

The system is based on a subscription service at a cost of a few £s per device and the data from all devices can be managed from the dashboard.



[CLICK HERE](#)
for more information
on **Flow-X**

- 100% plug-n-play
- Installation in <5 minutes
- No need for WiFi or power outlet
- Save time and money
- Optimised logistics
- Works on all machine types
- Automated algorithms
- Leak detection

- 100% custom software platform
- Your own dashboard
- Automatic water filter planning
- Automatic maintenance planning
- Historical consumption data
- Cloud-hosted
- 2 years data retention with backups
- Fully encrypted 100% hacker proof

CTU

water meters & spare parts

water meters

Measures in litres and cubic meters, will measure down to 0.1 litres.
Standards compliance: ISO 4064 class B



METER-CW-DIG-001

Part Number	Connection / Fittings
METER-CW-DIG-001	3/8" push fit



METER-CW-001

Part Number	Connections / Fittings
METER-CW-001	3/4" BSP - 3/4" BSP cold water meter. multijet water meter



YSPLITTER

Available with 3/4" inlet / outlet connections (2-Port) and with additional spray arm / quench port (3-Port)

Part Number	Dimensions (mm)	Fittings
YSPLITTER	D = 3/4 x L = 70	3/4" - 3/4" - 3/4"

WATER HARDNESS TEST KITS

Part Number
ALK-TEST-KIT-80

[CLICK HERE](#)
for **carbonate**
hardness instructions

Part Number
TOTAL-HARDNESS-KIT

[CLICK HERE](#)
for **total hardness**
instructions

autosoft water softeners



improved water quality

limescale prevention

prolonged machine life

AUTOSOFT CS RANGE | warewashing & laundry

features

The AutoSoft range of cold water softeners provide softened water for warewashing and laundry giving better washing results and protecting equipment from harmful scale and other minerals.

The metered control valve ensures that ion-exchange resin is flushed with brine solution to recharge after a pre-determined measured volume of water is used.

Our softeners boast unrivalled performance, their water saving technology means that they only regenerate when necessary. By using considerably less water and salt, our softeners help reduce environmental impact, whilst saving you money! Enjoy prolonged equipment life, more efficient washing, and professional results every time.

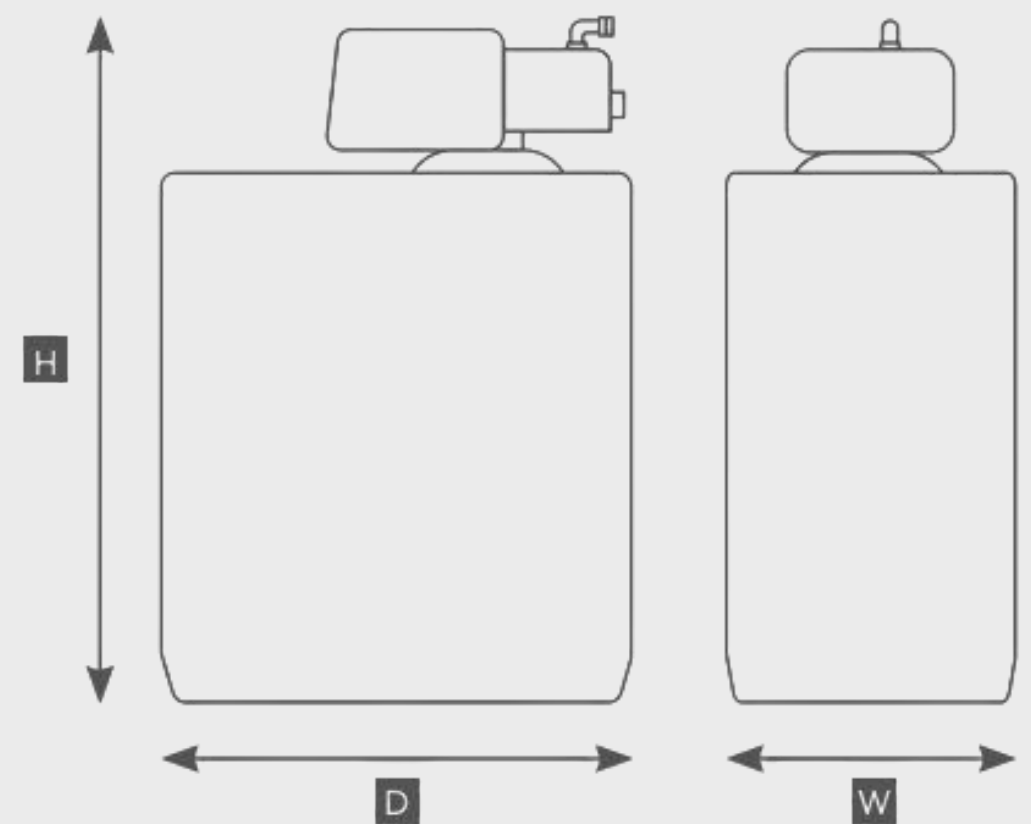
MAXIMUM WATER TEMPERATURE 35°C.***

benefits

- Simple installation
- Protects equipment from limescale
- Prolonged equipment life and reduced breakdown and repair costs
- Eco-Friendly
- Better water flow

applications

cold water feed glass, dishwasher and laundry washing machines



[CLICK HERE](#)

for more information
on the **CS range**

metered cold water softeners

Model	HxWxDmm	Capacity	Code
5 Litre - Metered Cold Water Softener	465x280x450	670	CS-5
10 Litre - Metered Cold Water Softener	580x280x450	1667	CS-10
16 Litre - Metered Cold Water Softener	580x280x450	2667	CS-16HX
23 Litre - Metered Cold Water Softener	735x280x450	3667	CS-23
30 Litre - Metered Cold Water Softener	1200x316x559	5000	CS-30

accessories

Description	Part No
pressure limiting valve (PLV 3/4" loose nut @ 4.5 bar)	WAT82210
cold and hot water softener service kit (cages and seals)	S10-SEALANDSPACER-ASSY
S10 transformer (power pack)	EWC-10-TRANSFORMER
25kg tablet salt	SALT-TAB-25KG

IMPORTANT

THESE SOFTENERS
REQUIRE TABLET OR
PEBBLE SALT **ONLY**

*Note if daytime pressure exceeds 3.5 bar, a pressure limiting valve must be fitted to keep warranty valid.
If you are looking to hardwire in the softener, an additional cable is required - available upon request.

autosoft water softeners



improved water quality

limescale prevention

prolonged machine life

AUTOSOFT HS RANGE | warewashing & laundry

features

The AutoSoft range of hot water softeners provide softened water for warewashing and laundry giving better washing results and protecting equipment from harmful scale and other minerals.

Optical sensors control the backwash cycle for trustworthy, precise performance.

Our hot water softeners now have a fully digital display fitted for extra benefits. This makes them easier to service, quicker to set up and have increased regeneration efficiency.

Equipment is also protected from the harmful effects of chlorine and scale. Enjoy prolonged equipment life and more efficient washing.

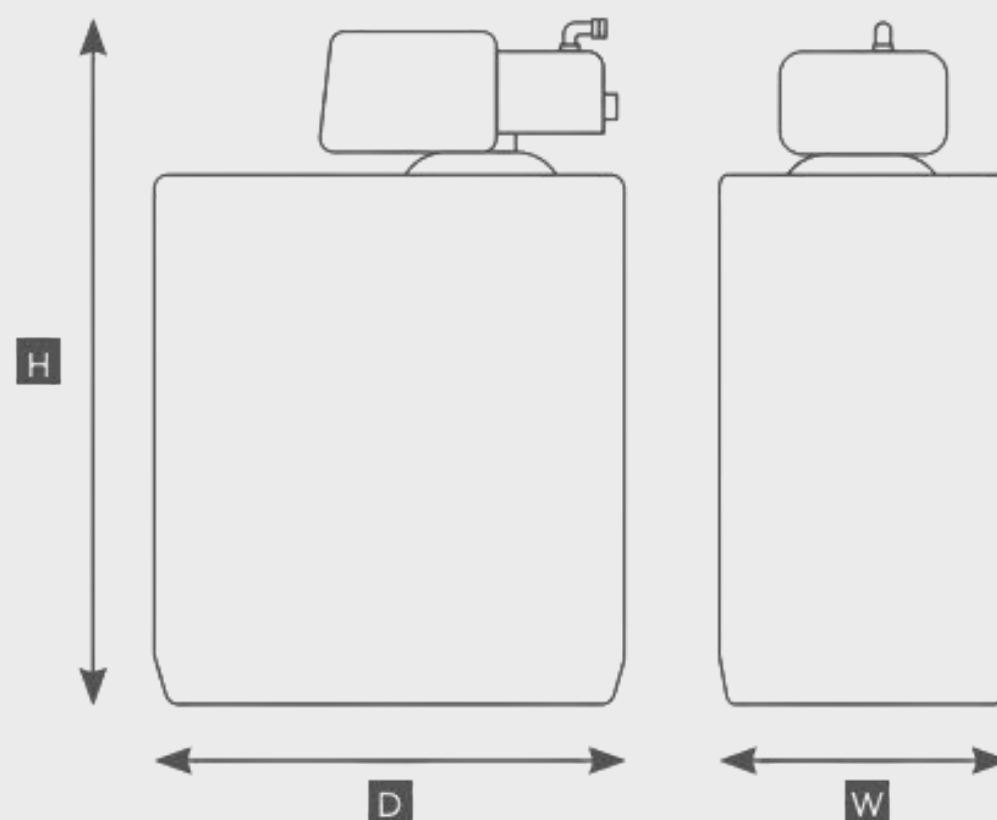
MAXIMUM WATER TEMPERATURE 50°C.***

benefits

- Simple installation
- Protects equipment from limescale
- Prolonged equipment life and reduced breakdown and repair costs
- Eco-Friendly
- Better water flow

applications

hot water feed glass, dishwasher and laundry washing machines



[CLICK HERE](#)

for more information
on the **HS range**

metered hot water softeners

Model	HxWxDmm	Capacity	Code
10 Litre - Metered Hot Water Softener	580x280x450	1667	HS-10
16 Litre - Metered Hot Water Softener	580x280x450	2667	HS-16HX
23 Litre - Metered Hot Water Softener	735x280x450	3667	HS-23
30 Litre - Metered Hot Water Softener	1200x316x559	5000	HS-30

accessories

Description	Part No
pressure limiting valve (PLV 3/4" loose nut @ 4.5 bar)	WAT82210
cold and hot water softener service kit (cages and seals)	S10-SEALANDSPACER-ASSY
S10 transformer (power pack)	EWC-10-TRANSFORMER
25kg tablet salt	SALT-TAB-25KG
thermostatic mixing valve 3/4" fittings	WATT6210C346210C

IMPORTANT

THESE SOFTENERS
REQUIRE TABLET OR
PEBBLE SALT **ONLY**

*Note if daytime pressure exceeds 3.5 bar, a pressure limiting valve must be fitted to keep warranty valid.
If you are looking to hardwire in the softener, an additional cable is required - available upon request.

autosoft plus



compact & effective

twin-tank system

zero down time

AUTOSOFT PLUS | non-electric, high performance

features

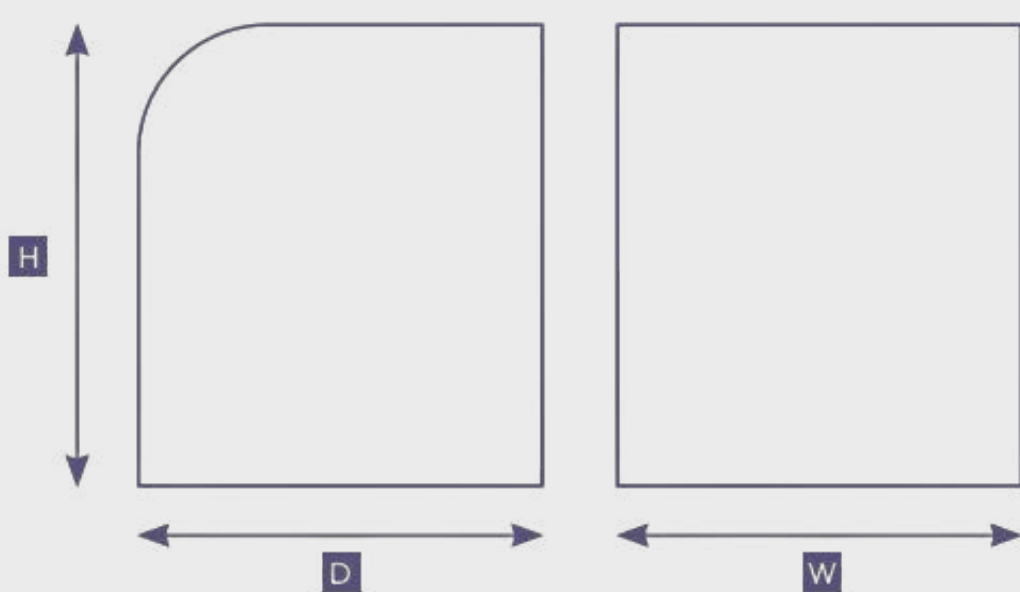
For hot or cold fed glasswashers, dishwashers and laundry washing machines. The AutoSoft+ water softener is a non-electric, high performance system, specially designed for applications where space is limited. In addition to the clever, space-saving design, the softeners are packed with features making them an ideal choice, even when space is not at a premium.

With an innovative twin tank system, the unit can provide a constant stream of softened water with no down times – when regeneration is required, the unit simply switches to the other tank. Compact and effective, the AutoSoft+ helps to reduce down times and maintenance on your warewashing machines.

TEMPERATURE RANGE = 2-65°C.***

benefits

- features & benefits
 - Twin Tank Design – Guarantees a continuous and uninterrupted supply of soft water.
 - Non-Electric – Powered by the kinetic energy of moving water
 - Metered water use, the system only regenerates when necessary
 - Cabinet with wheels for easy movement.
 - Economical to use, highly efficient system – low salt consumption.
 - Suitable for cold water fed warewashing equipment
 - Regenerates from the bottom up for an even and efficient use of the resin beads
 - For use on a hot or cold feed.
-



[CLICK HERE](#)
for more information
on the **autosoft+**

Model	H	W	D	Code
Autosoft+ water softener	559	356	356	AUTOSOFT+

manual softeners



low budget solution

no electrical supply needed

simple installation

WS RANGE | professional water softening

features

Our budget range of manual fill cold water softeners provide softened water for commercial purposes without the need of an electrical supply. Simply fit in-line from mains cold water spur with no control valve.

Our manual fill cold water softeners can be used for great results on small dishwashers and glasswashers. Simple installation and no electrical point needed. The system works by manually flushing the resin beads with a salt solution as and when required. The range contains 4 models that can soften water between 900 and 2600 litres between regenerations.

benefits

- features & benefits
- Budget commercial water softener
- No electric point needed
- Simply fit in-line from mains cold water spur
- Manual flushing of resin beads required
- Softens water from 900 to 2600 litres depending on model
- Suitable for cold water fed laundry equipment
- Suitable for glasswashers and dishwashers
- No control valve

[CLICK HERE](#)

for more information on
the **manual softeners**

IMPORTANT

our manual softeners **DO NOT** come with salt or hoses, and we do not stock any spare parts for these units.

these softeners take granular salt only.

Model	HxDmm	Capacity	Code
8 Litre - Manual Water Softener	400 x 190	900	WS8
12 Litre - Manual Water Softener	500 x 190	1350	WS12
16 Litre - Manual Water Softener	600 x 190	1800	WS16
20 Litre - Metered Cold Water Softener	900 x 190	2600	WS20

*Capacity based water hardness of 20° Clarke / 180 PPM

Dimensions shown are for metered softeners – timer softeners are slightly smaller

commercial softeners



improved water quality

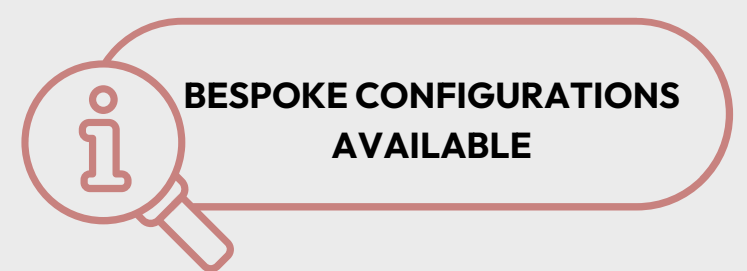
limescale prevention

prolonged machine life

COMMERCIAL SIMPLEX | professional water softening

features

Our commercial-sized softeners are engineered to meet the high water demands of larger businesses and industrial settings. These robust systems efficiently remove hard water minerals, preventing limescale buildup and protecting your equipment, reducing costly repairs and downtime. Perfect for hotels, restaurants, and manufacturing facilities, our commercial softeners are designed for easy maintenance and can be tailored to fit your specific requirements. With their proven performance, these softeners help ensure consistent water quality, improve operational efficiency, and lower long-term maintenance costs, making them a smart, reliable choice for any business.

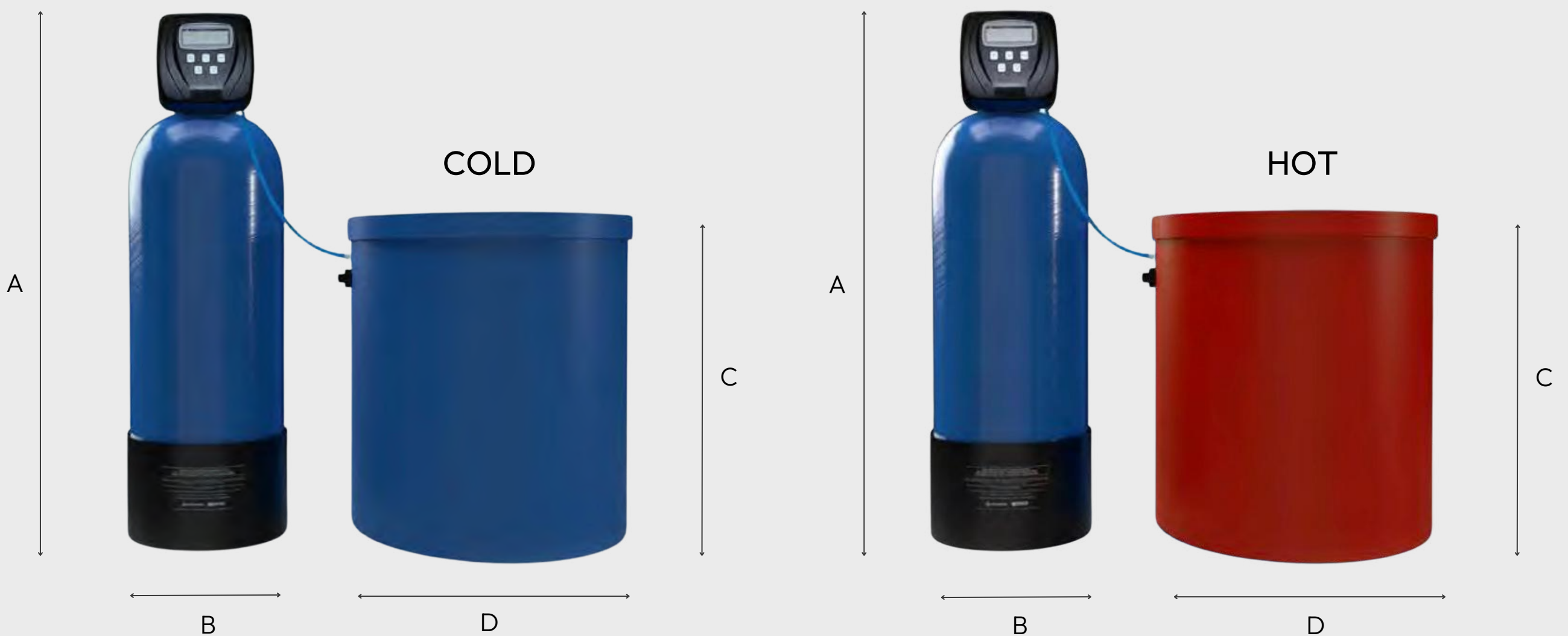


installation requirements

Model	Water Pressure	Water Connection	Water Temperature	Electrical Supply
Hot Water Commercial Softener	minimum 1.5 bar*	3/4" to 2" dependant on unit size. Adequate drainage and overflow facilities are required	maximum 50°C protect from freezing	24/240v vac 3 amps - must be on a maintained supply, i.e. never switched off
Cold Water Commercial Softener	maximum 5.0 bar**		maximum 35°C protect from freezing	

* Note if pressure is less than 1.5 bar watercare recommends the installation of a pumped softener

** Note if pressure exceeds 5 bar a pressure reducing valve must be fitted to keep warranty valid



commercial softener simplex configuration sizes

Model	CS30 & HS30	CS50 & HS50	CS60 & HS60
A (mm) - cylinder	1110	1592	1592
B (mm) - cylinder	254	254	331
C (mm) - brine tank	850	775	975
D (mm) - brine tank	550	680	685
Salt (kg) per regeneration	4.2	7	10.5

These units are made to order, speak to a representative for more information.

Please refer to information pages for capacities.

accessories

Description	Part No
pressure limiting valve (PLV 3/4" loose nut @ 4.5 bar)	WAT82210
25kg tablet salt	SALT-TAB-25KG



01279 780 250

info@watercare.co.uk

commercial softeners



improved water quality

limescale prevention

prolonged machine life

COMMERCIAL DUPLEX | professional water softening

features

Our Duplex Commercial Softeners are the ideal solution for businesses that require a continuous supply of softened water. Designed with dual resin vessels, these systems ensure uninterrupted operation by seamlessly alternating between vessels—one in service while the other regenerates. This innovative design maximizes efficiency, eliminates downtime, and provides consistent protection against limescale buildup in critical equipment like dishwashers, glasswashers, and boilers. Engineered for durability and ease of use, our duplex softeners are perfect for high-demand environments, offering long-term cost savings, reduced maintenance, and enhanced equipment performance.

hot water commercial softener installation requirements

Model	Water Pressure	Water Connection	Water Temperature	Electrical Supply
Hot Water Commercial Softener	minimum 1.5 bar* maximum 5.0 bar**	3/4 to 1" dependant on unit size. Adequate drainage and overflow facilities are required	maximum 50°C protect from freezing	24/240v vac 3 amps - must be on a maintained supply, i.e. never switched off

cold water commercial softener installation requirements

Model	Water Pressure	Water Connection	Water Temperature	Electrical Supply
Cold Water Commercial Softener	minimum 1.5 bar* maximum 5.0 bar**	3/4" bsp inlet and outlet. Adequate drainage and overflow facilities are required	maximum 35°C protect from freezing	24/240v vac 3 amps - must be on a maintained supply, i.e. never switched off

* Note if pressure is less than 1.5 bar WaterCare recommends the installation of a pumped softener

** Note if pressure exceeds 5 bar a pressure reducing valve must be fitted to keep warranty valid

commercial softener configuration sizes


Model	10	14	18	20	23	30	40	50	60	70	80	120	180	250
A (mm) - cylinder	652	779	845	982	820	1109	1338	1592	1440	1592	1592	1831	1795	2024
B (mm) - cylinder	204	204	238	204	254	254	254	254	305	331	331	356	534	610
C (mm) - brine tank	584	584	628	628	800	800	800	870	870	1060	1060	1060	1080	1080
D (mm) - brine tank	324	324	444	444	465	465	465	560	560	560	560	560	755	755
Salt (kg) per regeneration	1.5	2.4	2.8	3	3.5	4.2	5.6	7	8	9.5	10.5	16	23.5	32

accessories

description	Part No
pressure limiting valve (PLV 3/4" loose nut @ 4.5 bar)	WAT82210
25kg tablet salt	SALT-TAB-25KG

for product advice and specifications:

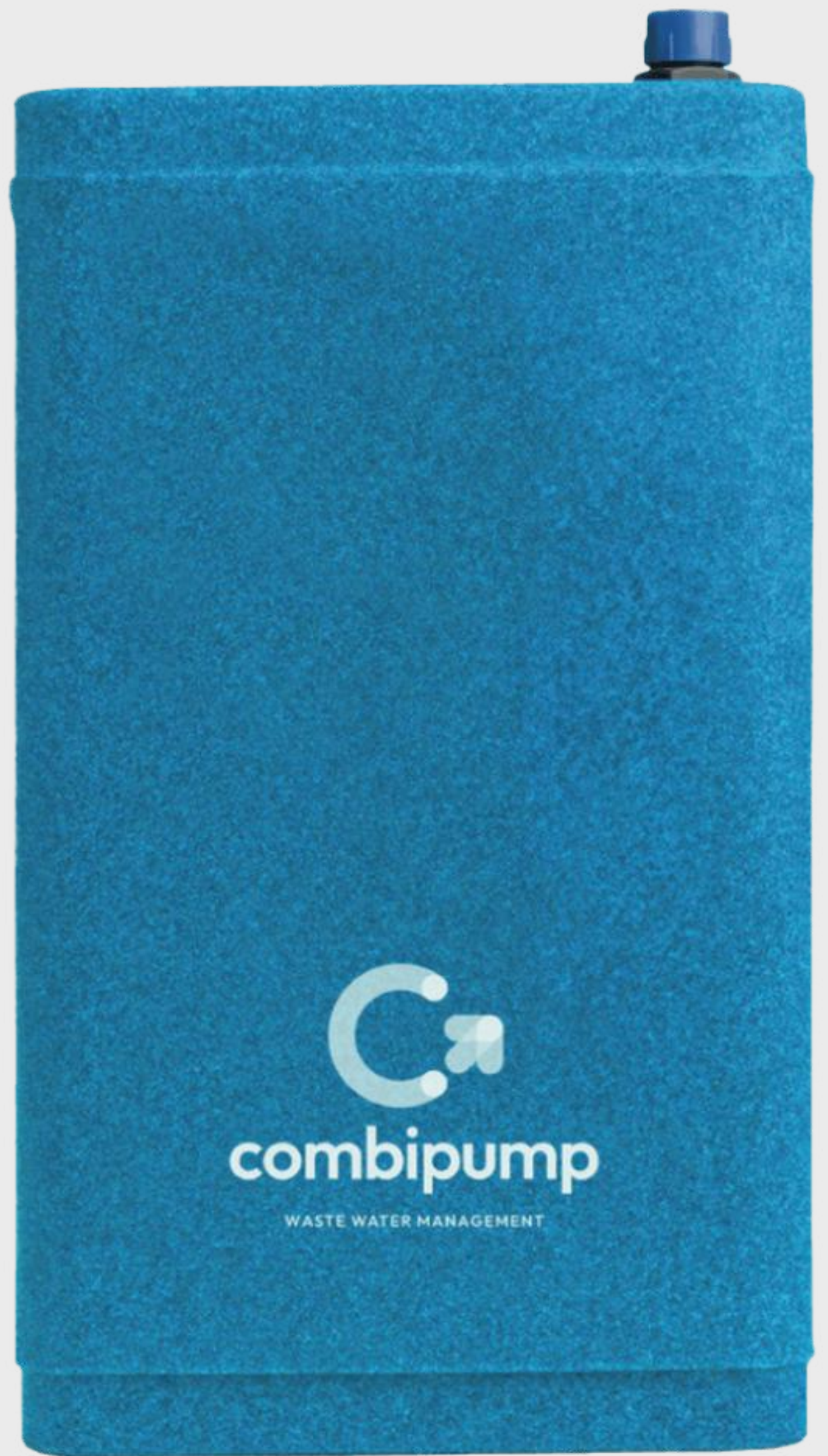
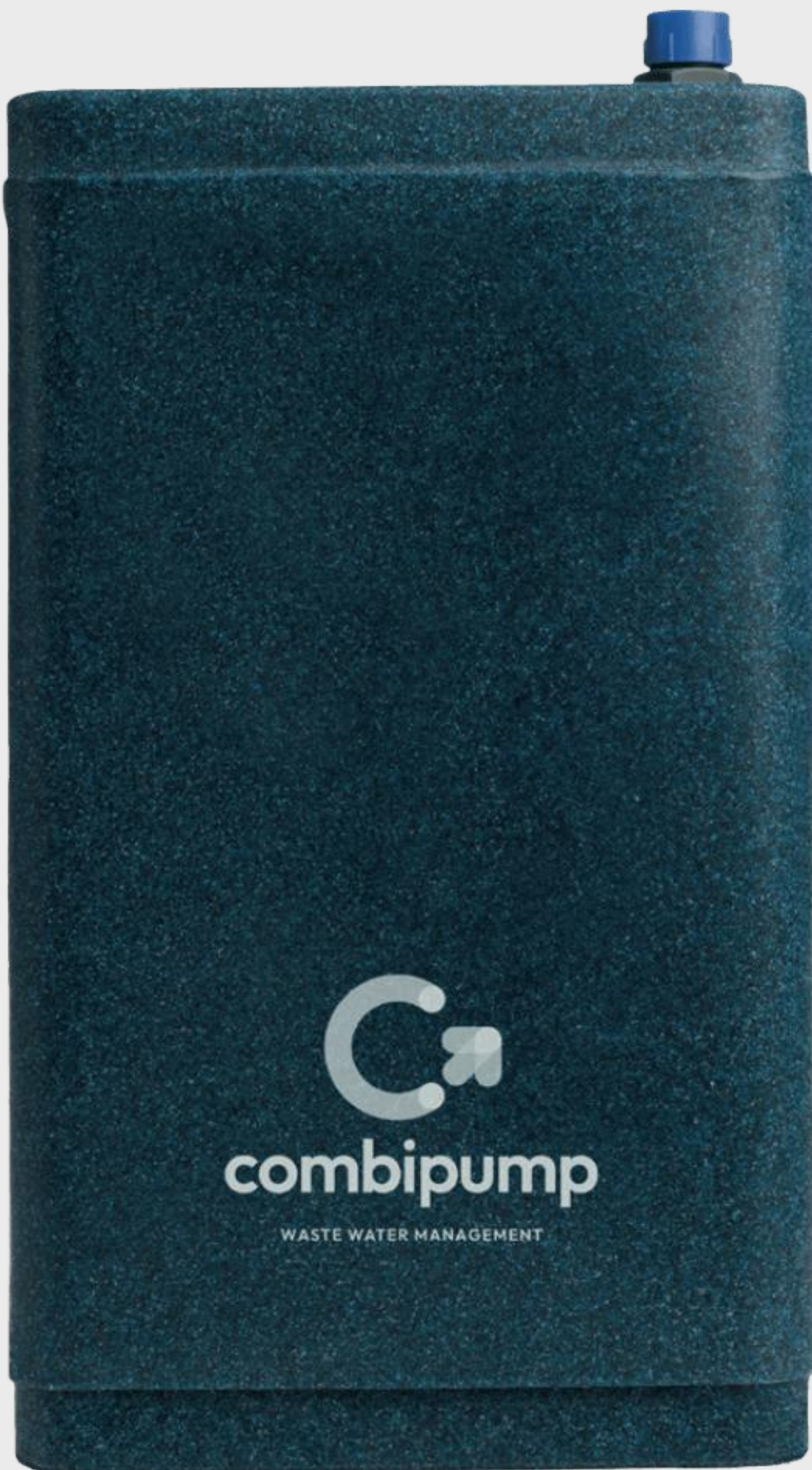
 **CONTACT US**

 01279 780 250

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combi pumps



consistent pressure

energy-efficient operation

equipment protection

combi PUMP | waste water management

features

The only solution specifically designed for pumping waste water from island based combination ovens at only 40mm from floor level.

Where floor gully drainage is absent or where ovens are sited away from the drainage points of the kitchen such as islands.

The WaterCare CombiPump series has been designed and developed by our own research and development team at the request of a leading combination oven manufacturer specifically requiring waste water from their oven to be pumped away at a height of just 40mm from the floor.

The new improved CombiPump range has a capacity to pump away up to 50 litres per min which not only means it can now be connected to up to two 10-grid combi ovens* but also gives it the versatility to be used in various other circumstances where drain water is required to be removed and no immediate drainage is available.

*one pump should be fitted per 20 Grid oven, we only recommend to fit a single pump if applying to two 10 Grid ovens.

choice of models

The EWC Combi Pump is available in two colour coded models for easy identification. The CombiPump4 comes in a Light Blue Cabinet and the CombiPump7 in a distinctive Deep Blue. The CB4 is designed to be used on ovens where the waste outlet from the oven is as low as 40mm from the floor and requires the pump to activate at that level in order to prevent backflow into the oven.

The CB7 allows for a waste outlet up to 70mm with the pump activating at this higher level.

CB4
Pumps
as low as
40mm
from floor



CB7
Pumps
as low as
70mm
from floor



[CLICK HERE](#)

for more information on
the **combi pump 4**

[CLICK HERE](#)

for more information on
the **combi pump 7**

Model	HxWxDmm	Max Input Flow	Output Flow	Code
Combi Pump CB4 for combi ovens pumps as low as 40mm from floor	470x250x450	45 litres per min (subject to drain connection)	50 litres per min	COMBIPUMP-4
Combi Pump CB7 for combi ovens pumps as low as 70mm from floor	470x250x450	45 litres per min (subject to drain connection)	50 litres per min	COMBIPUMP-7

*Please note: must be fitted to tundish.

Combi Pumps come as standard with 1.5" deflector, however a 2" deflector is available on request.

flowboost pumps



powerful performance under pressure

optimised water flow

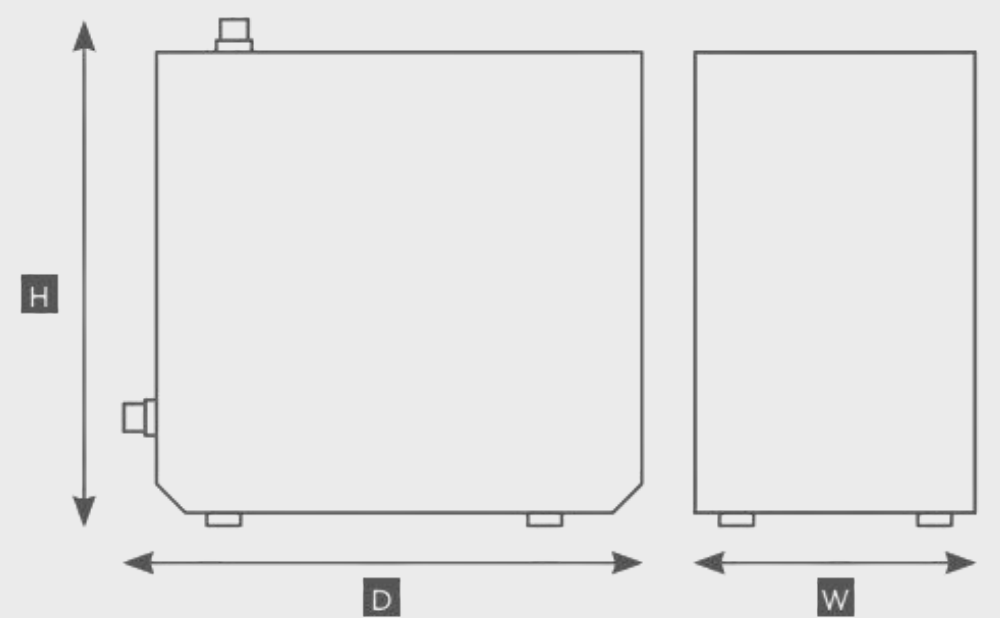
FLOW BOOST | water pressure pump

features

The Flowboost range from WaterCare is designed to ensure reliable and consistent water pressure, even in demanding environments. Available in two models, the Flowboost 10 and Flowboost 35, these pumps cater to a variety of needs. The Flowboost 10 is ideal for smaller installations or individual appliances, offering a compact yet efficient solution. For higher demand setups, the Flowboost 35 provides robust performance, perfect for larger systems or multiple outlets requiring consistent flow. Both models are designed with ease of installation and energy efficiency in mind, delivering exceptional reliability and performance for water pressure management.

benefits

- Increases pressure, up to 3.5 bar
- Activation at 1 LPM - ideal for low flow trigger demand
- Integrated accumulator tank, reduces start/stop cycle
- Integrated check valve
- Low noise with vibration damping feet



[CLICK HERE](#)

for more information on the **flowboost 10**

[CLICK HERE](#)

for more information on the **flowboost 35**

Model	H	W	D	Code
Flowboost 10M	340	210	383	FLOWBOOST10
Flowboost 35T	375	210	390	FLOWBOOST35

*Dimensions mm (includes inlet/outlet ports)

*the flowboost does not come with a plug socket, however these are available on request

break tank



powerful performance under pressure

optimised water flow

BTP- COMPACT | safeguarding water supply

features

Ensure compliance with water regulations effortlessly with the all-new BTP-COMPACT Pumped BreakTank.

For boosting mains cold water the Breaktank BTP is a pumped breaktank with a Class 'A' air gap. These are fitted to prevent dirty water siphoning back from the dish/glass washer into the mains water. Class 'A' air gaps are a legal requirement on dishwashers fitted in a commercial kitchen.

Crafted specifically for the catering industry, it boasts a robust Category 5 'AB' air gap, shielding your water supply from any risk of back-flow contamination.

Perfectly suited for spaces with limited room.

Can be fitted to commercial glasswashers, commercial dishwashers and laundry machines.

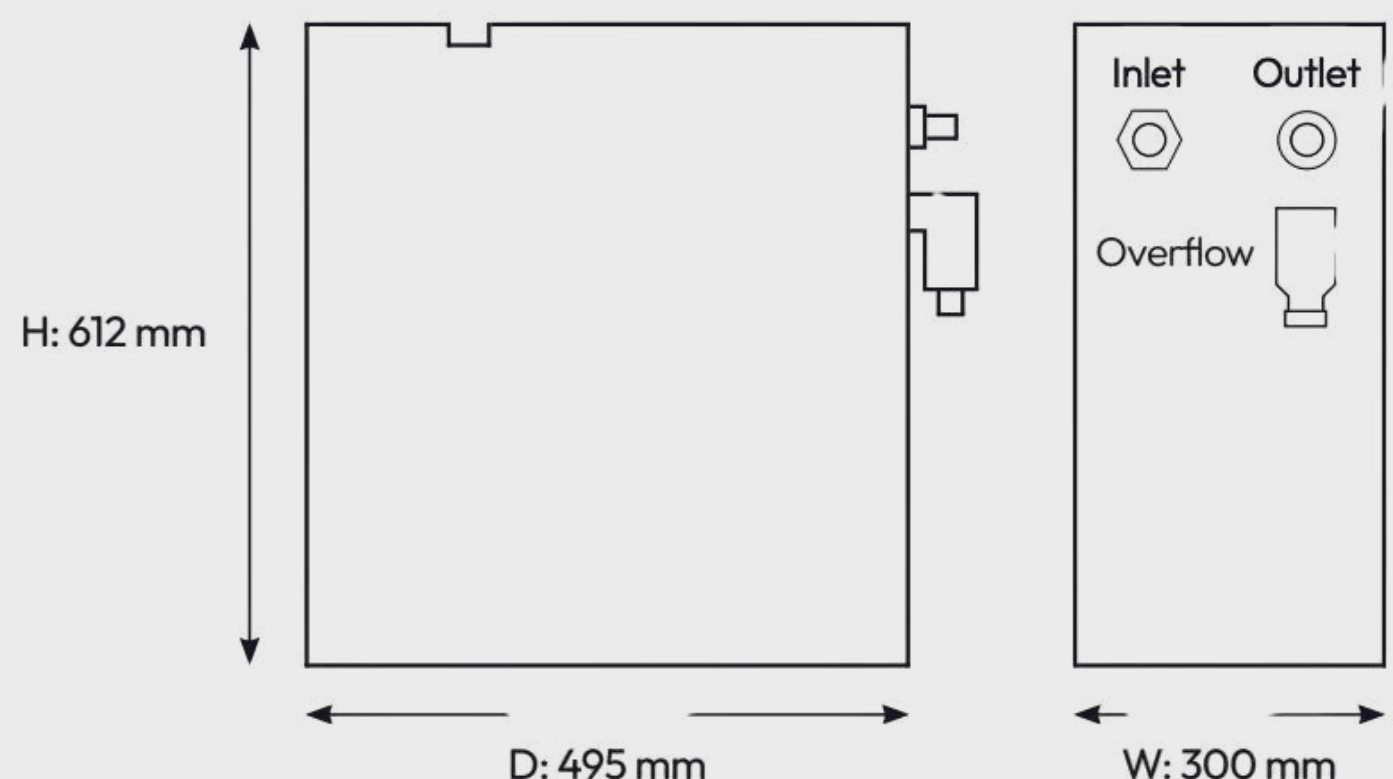
safety

- This unit must be operated by a competent person and must not be used in any fashion other than its intended use.
- Any modifications to this unit could cause a malfunction, and cause danger to the operator.
- The electrical installation must be carried out in accordance with the national electrical regulations.
- The electrical installation must be carried out by a qualified person.
- This unit should be installed in line with a 30mA residual current device (R.C.D. not supplied). Ensure electrical supply is isolated before carrying out any maintenance on this unit.
- This unit must be earthed correctly.

[CLICK HERE](#)

for more information on
the **breaktank**

product code **BTP-COMPACT-V2**



*the BTP-Compact does not come with a plug socket, however these are available on request

reverse osmosis units



improved water quality

limescale prevention

prolonged machine life

AQUAPHOR APRO-100&100-PRO | reverse osmosis

features

Compact, energy-saving, and highly efficient water purifier for, restaurants, hotels, and other small businesses.

APRO technology carefully purifies water and keeps operation costs low.

Reverse Osmosis Units are particularly cost-effective for caterers with extremely hard or variable water quality, who need volumes of treated water. RO offers a viable alternative to filters, calcium treatment units and demineralisation systems.

This advanced system effectively removes impurities that compromise the taste of coffee or espresso, ensuring that only the essential minerals required for a rich, full-bodied flavour remain. Whether you're brewing a refreshing tea or simply seeking the purest water, the APRO-100 delivers consistently superior results.



Will treat up to **100 litres per hour**.

product codes

APRO-100

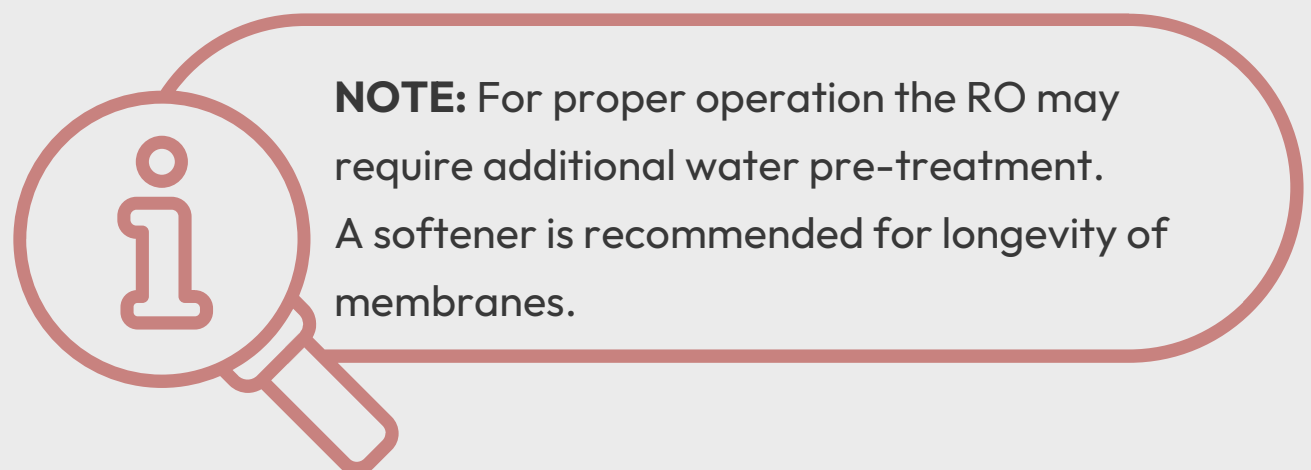
APRO-100-PRO

CLICK HERE

for more information on the
APRO-100 & 100-PRO

specifications

Permeate capacity, LPH	100
Membrane type	ULP3013-1000 GPD
Membrane quantity	1
Prefilter cartridge	PP 5 micron + Carbon 5 micron
Cartridge source, L	30,000 + 30,000
Permeate recovery, %	50
Max. allowed TDS, ppm	1500
Operating pressure	7-10
Power connection	230VAC / 24VDC (AC/DC adapter is installed)
Power consumption	0.06 kWh
Dimensions mm (WxDxH)	420 x 370 x 125
Weight, kg	17



NOTE: For proper operation the RO may require additional water pre-treatment. A softener is recommended for longevity of membranes.



APRO-100 PRO

The PRO Equipped with a mineralisation feature allows for easy and stable adjustment via a convenient front-facing dial. This ensures that your water composition is always optimised for the best possible taste experience.

RO SERVICE CONTRACTS ARE AVAILABLE ON REQUEST

AQUAPHOR APRO-120 | reverse osmosis

features

Compact, energy-saving, and highly efficient water purifier for, restaurants, hotels, and other small businesses.

APRO patented dual pump technology carefully purifies water and keeps operation costs low. Reverse Osmosis Units are particularly cost-effective for caterers with extremely hard or variable water quality, who need volumes of treated water. RO offers a viable alternative to filters, calcium treatment units and demineralisation systems.

A patented AI system controls high-frequency drainage providing exceptionally high permeate recovery (up to 95%) minimizing associated waste. At the same time, a high-flow yet low-energy use recirculation pump saves up to 50% of energy.

Will treat up to **120 litres per hour**.

product codes

APRO-120

specifications

Permeate Flow, LPH	120
Membrane type	600 GPM
Membrane quantity	2
Prefilter cartridge	B520-H
Max inlet TDS, ppm	1500
Reduction of salt content, %*	Up to 95
System recovery, %**	50-90%
Input pressure, bar	1-4
Power supply	24VDC (AC/DC adapter is installed)
Sizing (inlet, outlet, concentrate)	3/8"/ 1/4"/ 1/4" 3G
Dimensions mm (WxDxH)	500 x 200 x 660
Weight, kg	27

RO SERVICE CONTRACTS ARE AVAILABLE ON REQUEST



CLICK HERE

for more information on the
APRO-120



optional features

- 80 litres and larger permeate tank
- Crystal DiPro - demineralisation set with TDS control (APRO-120, DP-60)



NOTE: For proper operation the RO may require additional water pre-treatment. A softener is recommended for longevity of membranes.

AQUAPHOR APRO-I-500 | reverse osmosis

features

A high-capacity reverse osmosis unit for use in restaurants, laboratories, greenhouses, steam generators, carwashes, breweries, bakeries and large private houses.

APRO patented dual pump technology carefully purifies water and keeps operation costs low. Reverse Osmosis Units are particularly cost-effective for caterers with extremely hard or variable water quality, who need volumes of treated water. RO offers a viable alternative to filters, calcium treatment units and demineralisation systems.

A patented AI system controls high-frequency drainage providing exceptionally high permeate recovery (up to 95%) minimizing associated waste. At the same time, a high-flow yet low-energy use recirculation pump saves up to 50% of energy.

Will treat up to **500 litres per hour**.

product codes

APRO-I-500

specifications

Permeate capacity, LPH	500
Membrane type	XLPI1-4040
Membrane quantity	2
Prefilter cartridge	B520-PRO-AS
Cartridge capacity, L	150,000
Permeate recovery, %	50-90
Max. allowed TDS, ppm	2000
Operating pressure	7-10
Power connection	single-phase 230V, 50Hz
Power consumption	0.5 kWh
Dimensions mm (WxDxH)	670 x 370 x 1280
Weight, kg	58



[CLICK HERE](#)

for more information on the
APRO-I-500



optional features

- Optional equipment
- Grundfos anti-scalant dosing pump with level switch
- RO supply system
- GSM/GPR



NOTE: For proper operation the RO may require additional water pre-treatment. A softener is recommended for longevity of membranes.

RO SERVICE CONTRACTS ARE AVAILABLE ON REQUEST

AQUAPHOR APRO-1000 | reverse osmosis

features

A high-capacity reverse osmosis unit for use in restaurants, laboratories, greenhouses, steam generators, carwashes, breweries, bakeries and large private houses.

APRO patented dual pump technology carefully purifies water and keeps operation costs low. Reverse Osmosis Units are particularly cost-effective for caterers with extremely hard or variable water quality, who need volumes of treated water. RO offers a viable alternative to filters, calcium treatment units and demineralisation systems.

A patented AI system controls high-frequency drainage providing exceptionally high permeate recovery (up to 95%) minimizing associated waste. At the same time, a high-flow yet low-energy use recirculation pump saves up to 50% of energy.



Will treat up to **1000 litres per hour.**

product codes

APRO-1000

CLICK HERE

for more information on the
APRO-1000

specifications

Permeate capacity, LPH	1000
Membrane Size, inch	4 x 40
Membrane quantity	4
Frame material	Coated CSTL
Reduction of salt content, %*	Up to 95
System recovery, %	75-99
Max. allowed TDS, ppm	2000
Operating pressure	7-10
Power connection	single-phase 230V, 50Hz
Sizing (inlet, outlet, concentrate)	3/4" / 1/2" / 1/2" NPTF
Dimensions mm (WxDxH)	820 x 500 x 1280
Weight, kg	93



optional features

- Dosing pump with level switch
- Supply pump and storage vessels
- GSM/GPRS/Modem
- CIP system



NOTE: For proper operation the RO may require additional water pre-treatment. A softener is recommended for longevity of membranes.

parts division

As well as being the UK's leading independent manufacturer and supplier of water filters, softeners and RO systems, our growing parts division provides everything to install, service and maintain your drinks equipment.



**we provide a
bespoke parts
kitting service.**

- 💧 **COMPONENT PARTS** and equipment maintenance accessories for vending, water, soft drinks and coffee industries.
- 💧 **SPARES DIVISION** provides everything to install, service and maintain your drinks equipment.
- 💧 **QUALITY**, renowned manufacturer parts & ancillaries.
- 💧 **WE STOCK** original manufacturer components, parts and accessories to ensure your beverage equipment's optimum performance.
- 💧 **PUSH FITTINGS**, adapter valves, fluid transfer parts & espresso accessories.
- 💧 **DM FITTINGS** for use with soft drinks systems, coffee and vending machines. WaterCare is a Master Distributor for DM Fittings.



CONTACT US



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**DOWNLOAD OUR
PARTS CATALOGUE**





WaterCare service

dedicated support
for reliable water
treatment
performance

Our dedicated Service Department ensures your water treatment systems perform at their best, so your business never skips a beat. Reliable water quality is essential, and we're here to deliver unmatched support whenever you need it. Our products are supported by our fully trained technicians providing nationwide service and support and backed up by our team of admin professionals who provide a first class service to our growing customer base.

preventative maintenance managed filter exchanges.

We offer a comprehensive filter monitoring system that provides cost effective, centrally managed water solutions for group operators. It communicates water usage, cost and exchange frequency via online monitoring and management systems. This ensures that all water filters and CTUs are exchanged at the correct time to give peace-of-mind that equipment is fully protected and filter resin use is maximised.

comprehensive care tailored to you.


From routine servicing to emergency call-outs, our skilled engineers are equipped to maintain, repair, and optimise a wide range of systems, including water softeners, filters, and reverse osmosis units. With flexible service packages, we adapt to your needs, whether it's a one-off fix or a long-term maintenance plan.

service calls contracted or reactive service call-outs.

Our fully inclusive contracts offer complete peace-of-mind for the busy caterer, or we have a range of maintenance agreements that can be tailored to match your business needs, including weekend and holiday cover. Alternatively we can respond to service calls on a reactive only basis, with no contract needed.



CONTACT US

 01279 780 250 opt. 1

 service@watercare.co.uk



capacity charts

water hardness criteria

Water hardness is measured by the number of dissolved minerals it contains (parts per million - ppm). A measurement of under 60ppm is considered to be soft water, while 180ppm and over is considered hard water. The more Calcium and Magnesium found to be in the water, the harder the water is. Water hardness and TDS (total dissolved solids) are measured in either mg/l (PPM) < Clark Degree, or Microsiemens.

Hardness as CaCO ₃ mg/l	Clark Degrees	Hardness Level
0 - 50	0 - 3.5	Soft
51 - 100	3.6 - 7.0	Moderately Soft
101 - 150	7.1 - 10.5	Slightly Hard
151 - 200	10.6 - 14.0	Moderately Hard
201 - 300	14.1 - 21	Hard
Over 300	Over 21	Very Hard

water softener capacity charts

CAPACITY CHARTS FOR WATER SOFTENER SYSTEMS

WATER HARDNESS	US GRAINS / GALLON	8.8	11.7	14.6	17.5	20.5	23.4	26.3	29.2	32.2	35.1
	°CLARKE	10.5	14.0	17.5	21.0	24.5	28.0	31.5	35.0	38.5	42.0
	°GERMAN	8.4	11.2	14.0	16.8	19.6	22.4	25.2	28.0	30.8	33.6
	°FRENCH	15	20	25	30	35	40	45	50	55	60
	°PPM	150	200	250	300	350	400	450	500	550	600

LITRES OF SOFTENED WATER BETWEEN REGENERATION

5	1333	1000	800	667	571	500	444	400	364	333
10 LOWLINE	3000	2250	1800	1500	1286	1125	1000	900	818	750
10	3333	2500	2000	1667	1429	1250	1111	1000	909	833
16	5333	4000	3200	2667	2286	2000	1778	1600	1455	1333
23	7332	5499	4399	3666	3142	2750	2444	2200	2000	1833
30	10000	7500	6000	5000	4286	3750	3333	3000	2727	2500

40	13.3	10.0	8.0	6.7	5.7	5.0	4.4	4.0	3.6	3.3
50	16.7	12.5	10.0	8.3	7.1	6.3	5.6	5.0	4.5	4.2
60	20.0	15.0	12.0	10.0	8.6	7.5	6.7	6.0	5.5	5.0
80	26.7	20.0	16.0	13.3	11.4	10.0	8.9	8.0	7.3	6.7
100	35.0	26.3	21.2	17.7	15.1	13.3	11.8	10.6	9.6	8.8
125	44.2	33.1	26.5	22.1	18.9	16.6	14.7	13.3	12.0	11.0
150	53.0	39.8	31.8	26.5	22.7	19.9	17.7	15.9	14.5	13.3
175	61.8	46.4	37.1	30.9	26.5	23.2	20.6	18.6	16.9	15.5
200	73.3	55.0	44.0	36.7	31.4	27.5	24.4	22.0	20.0	18.3
250	91.7	68.8	55.0	45.8	39.3	34.4	30.6	27.5	25.0	22.9
300	110.0	82.5	66.0	55.0	47.1	41.3	36.7	33.0	30.0	27.5
400	146.7	110.0	88.0	73.3	62.9	55.0	48.9	44.0	40.0	36.7
500	183.3	137.5	110.0	91.7	78.6	68.8	61.1	55.0	50.0	45.8
600	220.0	165.0	132.0	110.0	94.3	82.5	73.3	66.0	60.0	55.0

*Final capacity may vary by up to 15% depending on incoming water chemistry and flow rate.

CONDUCTIVITY

TDS	32	48	64	80	96	112	128	144	160	176	192	208	224	240	256
MICROSIEMENS	64	75	100	125	150	175	200	225	250	275	300	325	350	375	400

water filter capacity charts

PRIMA 20% BLEND

PPM	CTU5	CTU10	CTU16	CTU23	CTU30
100	7076	17927	25003	44345	70763
120	5897	14939	20836	36954	49141
140	5054	12805	17859	31675	50545
160	4423	11204	15627	27715	44227
180	3931	9959	13890	24636	39313
200	3538	8963	12501	22172	35381
220	3216	8148	11365	20157	32165
240	2948	7469	10418	18477	29484
260	2722	6895	9616	17056	27216
280	2527	6402	8930	15837	25272
300	2359	5976	8334	14782	23588
320	2211	5602	7813	13858	22113
340	2081	5273	7354	13043	20813
360	1966	4980	6945	12318	19656
380	1862	4718	6580	11670	18622

VAPOUR 20% BLEND

PPM	CTU5	CTU10	CTU16	CTU23	CTU30
100	7841	19865	27706	49139	78413
120	6534	16554	23088	40949	54453
140	5601	14189	19790	35099	56009
160	4901	12415	17316	30712	49008
180	4356	11036	15392	27299	43563
200	3921	9932	13853	24569	39206
220	3564	9029	12594	22336	35642
240	3267	8277	11544	20474	32672
260	3016	7640	10656	18899	30159
280	2800	7094	9895	17549	28004
300	2614	6622	9235	16380	26138
320	2450	6208	8658	15356	24504
340	2306	5843	8149	14453	23063
360	2178	5518	7696	13650	21781
380	2063	5228	7291	12931	20635

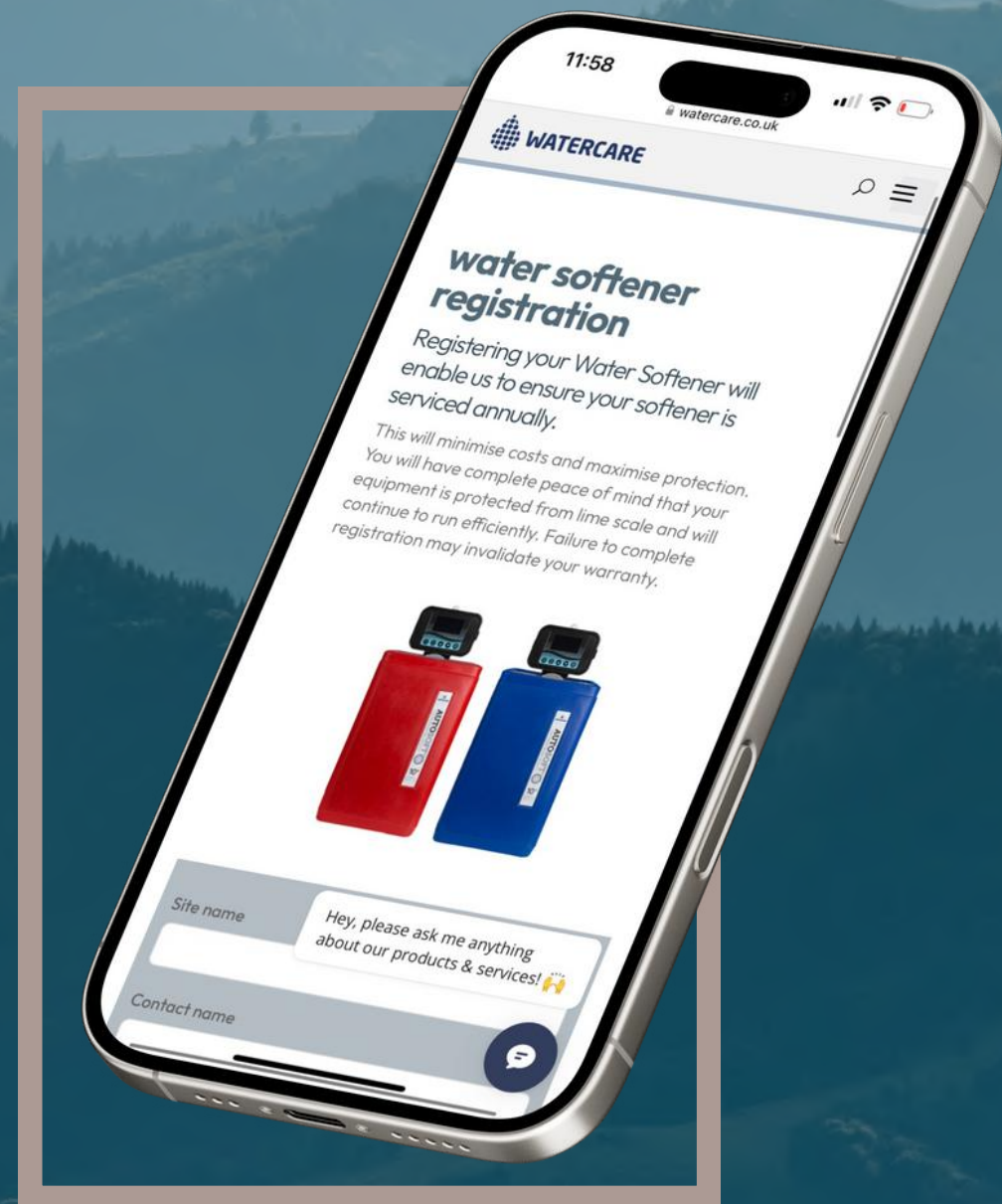
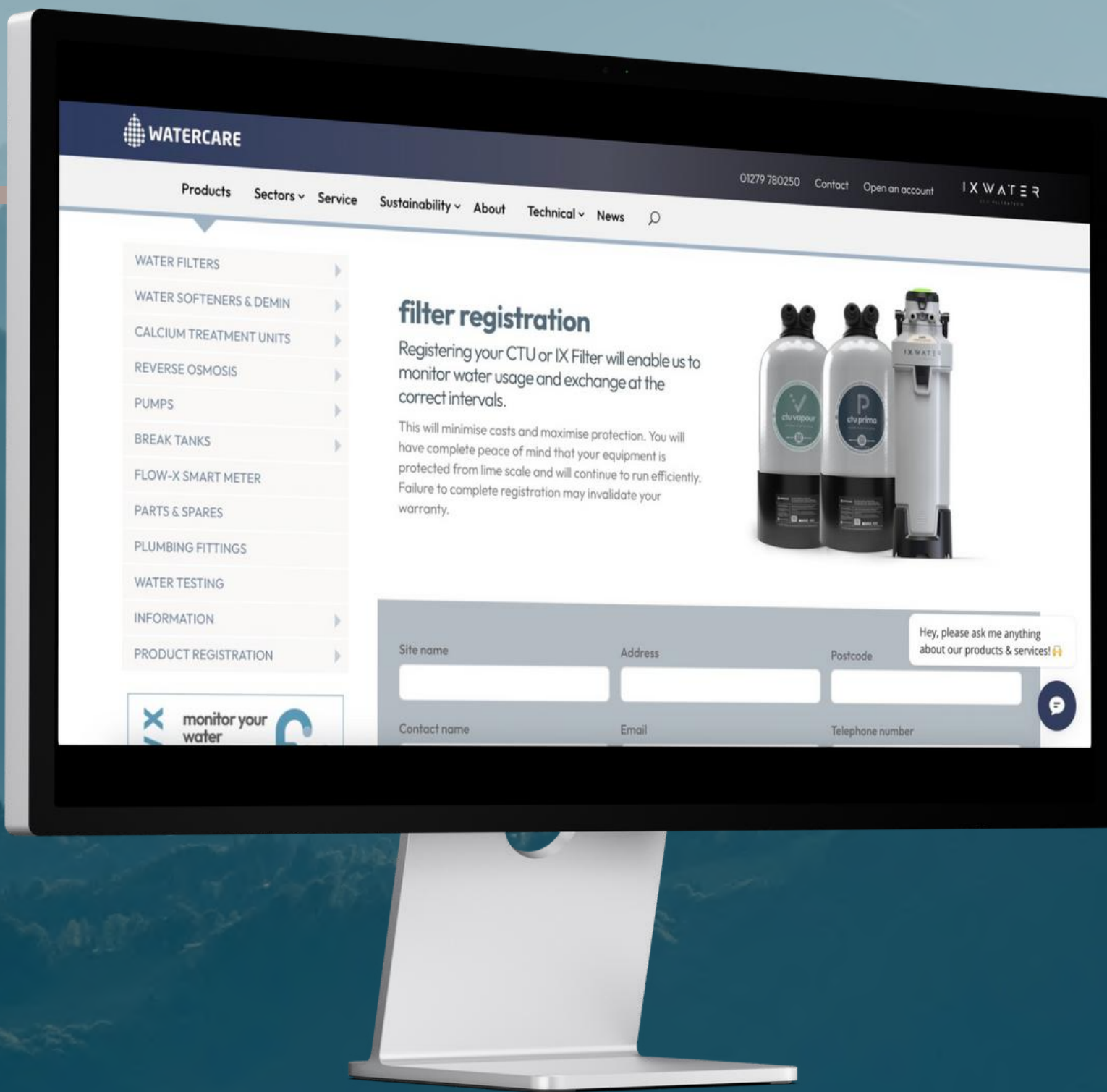
*Final capacity may vary by up to 15% depending on incoming water chemistry and flow rate.

IX WATER CAPACITY CHART - figures are based off of the IX Cafe

PPM	SMALL	MEDIUM	LARGE	BYPASS
100	3563	6128	11258	4
120	2969	5106	9381	4
140	2545	4377	8041	4
160	2041	3511	6450	3
180	1814	3120	5733	3
200	1633	2808	5160	3
220	1349	2321	4264	2
240	1237	2128	3909	2
260	1142	1964	3608	2
280	1060	1824	3350	2
300	990	1702	3127	2
320	835	1436	2638	1
340	786	1352	2483	1
360	742	1277	2345	1
380	703	1209	2222	1

*Final capacity may vary by up to 15% depending on incoming water chemistry and flow rate.

register a product



Registering your product with WaterCare is quick, easy, and offers long-term benefits. By completing your registration, you activate your warranty and gain access to expert support, ensuring your water treatment equipment remains in top condition. Registered customers receive priority servicing, helpful maintenance reminders, and tailored advice to optimise performance. It's our way of ensuring you get the most from your investment while giving you peace of mind. Whether it's a water softener, filter, or any other system, registering helps us support you better and ensures your equipment performs reliably for years to come. Sign up today for hassle-free service!



Water Softener Registration

Water Softener Registration - Registering your Water Softener will enable us to ensure your softener is serviced annually.

 WaterCare



Filter Registration

Registering your CTU or IX Filter will enable us to monitor water usage and exchange at the correct intervals. Filter Registration Form.

 WaterCare

useful information

If you have any questions, would like to know more about our products & services or would like to open an account, we would love to hear from you.

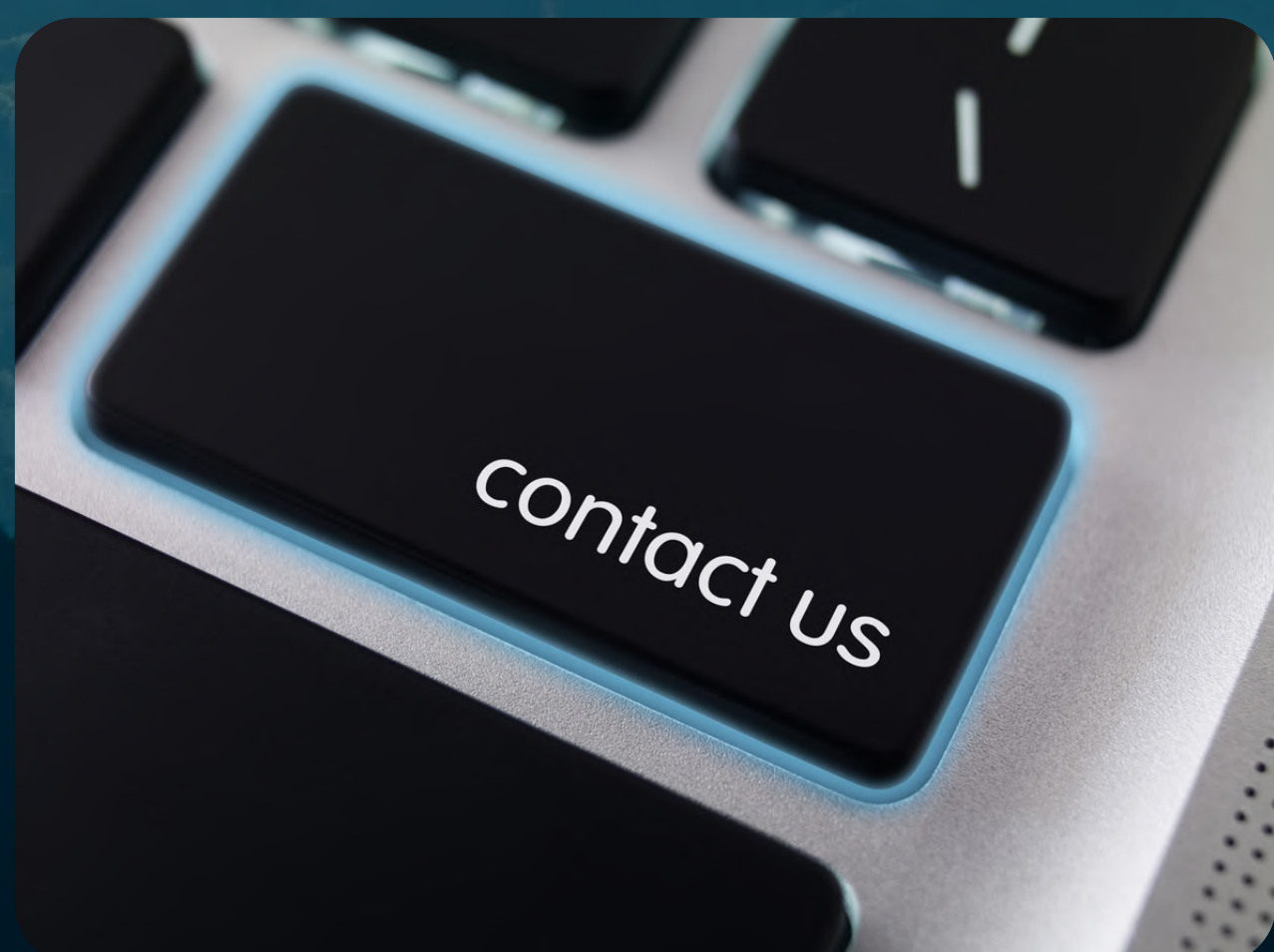
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Send your PO's to orders@watercare.co.uk

To request a call out or for technical advice,
email service@watercare.co.uk

Have an account query, or would like to open an account?
email creditcontrol@watercare.co.uk

For all general enquiries, product info & quotes,
email info@watercare.co.uk



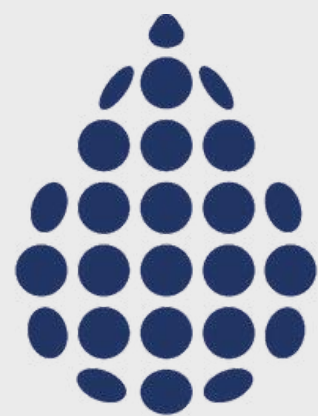
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Opening Hours Mon-Fri
08:00-17:00



WATERCARE

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www.watercare.co.uk

IX WATER

ECO FILTRATION

CATALOGUE



WE'RE FIXING WATER.
A NEW VISION FOR WATER TREATMENT
RESPONSIBLE & RENEWABLE.

INTRODUCING IX WATER

A NEW VISION FOR WATER TREATMENT

Introducing the next generation of the IX Eco Filtration system. The IX focuses on re-use - rather than recycling - meaning you should never have to completely replace your filter. Paired with our regenerative mangrove programme, we believe the IX is the most environmentally friendly filter on the planet.



BUY ONCE. SAVE FOREVER.

Reusable casing and head ensure minimum waste and replacement costs. The internal filter is recharged and reused. Contributing to a truly circular economy. Meaning less ongoing cost to the planet and your profit.

ONE HEAD. COMPLETE CONTROL.

The IX Variable Head enables unprecedented bypass control and clarity. Featuring an additional micron rated carbon bypass which ensures no nasty odours or metal particles are present - regardless of bypass level. The independent bypass remains available during filter changes for zero-disruption servicing.



THE IX RANGE



CAFE

coffee & beverage



ICE

clarity & taste



TASTE

purity



VEND

vending & self-service



STEAM

cooking & baking

FEATURES OF THE IX WATER FILTER



The IX Head has a built in easy to use flush valve and quick to change variable bypass.

The IX's unique modular design enables straight-forward & stress-free installation and servicing.

Ease of opening the cartridge for exchange, whilst still being plumbed in.

Optimised for your specific water treatment needs, IX water filters feature a 5-stage filtration process that leaves you with the highest quality of water possible. The filtration process that includes: Prefiltration, Silver Activated Carbon, sediment reduction, Media specific water treatment, Fine filtration. Plus, with the thoughtful addition of a multi-stage variable by-pass with 5 options, you're able to control and tailor your water with ease.

The filter can be fitted vertically or horizontally, and even be hung on the wall with the wall bracket that helps to offer multiple orientations.

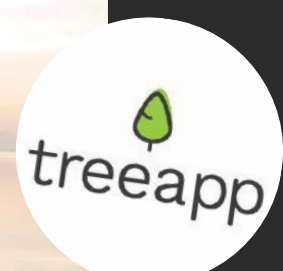


WE'RE FIXING WATER

RECYCLING & REGENERATION

We've optimised every component and stage of the water filtration process. An unprecedented 98% of an IX filter can be re-used or recycled – including the resins which are infinitely rechargeable.

We have created robust processes to get used water filters, including other manufacturer's filters, back to us for reprocessing and to give the plastic and resin a new life as a brand new product.



ONE TREE PLANTED FOR EVERY FILTER RECYCLED

Support the mission and help the planet. For each filter you recycled, we're planting a tree with One Tree Planted – making a difference, one filter at a time.

IX CAFE



OPTIMISED FOR
COFFEE & BEVERAGE

CAFE

coffee & beverage

ICE

clarity & taste

TASTE

purity

VEND

vending & self-service

STEAM

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IX CAFE

OPTIMISED FOR
COFFEE & BEVERAGE



Enhance your coffee with IX Café. Barista-optimised filtration dialled in for ultimate taste and aroma, unsurpassed environmental credentials and built-in machine protection from the harmful effects of water.

We've been designing water treatment for coffee since 2008 and we know how important optimised water is to a quality cup of coffee. The IX has been engineered to be the best water cartridge solutions for cafes and roasters whilst still boasting industry leading environmental credentials.



SPEC SHEET

MODEL	CAPACITY*	DIMENSIONS (mm)
Small	1814	317 High x 167 Dia
Medium	3120	406 High x 167 Dia
Large	5733	580 High x 167 Dia

*This capacity is based on influent water hardness of 180 ppm with bypass settings 3.

- Working pressure 1.5 - 6 Bar**
- Water inlet temperature 4 - 30°C
- Only connect to a cold Food-Safe water supply
- Flowrate - 4 litres per minute

** A pressure-reducing valve is recommended if the working pressure is greater than 3.5 bar.

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IX ICE



OPTIMISED FOR
CLARITY & TASTE

CAFE
coffee & beverage

ICE
clarity & taste

TASTE
purity

VEND
vending & self-service

STEAM
cooking & baking

IX ICE

OPTIMISED FOR
CLARITY & TASTE



Upgrade to crystal clear Ice with IX ICE. Designed to improve the Ice's taste, clarity and formulation for better beverages. Our scale-inhibiting technology maximises your ice machine's energy efficiency and overall lifespan.

The IX Ice has been designed to treat your water for clean, clear ice that perfectly compliments the look and taste of your drinks. Optimise the quality of the ice you produce whilst protecting and extending the life of your equipment, using our tailored mix of scale inhibiting filter media.



SPEC SHEET

MODEL	CAPACITY*	DIMENSIONS (mm)
Small	40,634	317 High x 167 Dia
Medium	88,246	406 High x 167 Dia
Large	154,430	580 High x 167 Dia

*This capacity is based on influent water hardness of 180 ppm with bypass settings 3.

- Working pressure 1.5 - 6 Bar**
- Water inlet temperature 4 - 30°C
- Only connect to a cold Food-Safe water supply
- Flowrate - 4 litres per minute

** A pressure-reducing valve is recommended if the working pressure is greater than 3.5 bar.

CAFE

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TASTE

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VEND

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STEAM

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IX TASTE



OPTIMISED FOR
PURITY

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TASTE
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VEND
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STEAM
cooking & baking

IX TASTE

OPTIMISED FOR
PURITY



Better tasting water, simply and sustainably. Designed for drinking-water installations that demand fresh tasting, clean and odourless water.

The IX Taste has been engineered to remove sediment and unwanted odours and deliver fresh-tasting drinking water. Perfect for self-service water stations or just ensuring that quality and attention to detail extend to even your tap water.



SPEC SHEET

MODEL	CAPACITY*	DIMENSIONS (mm)
Small	43,681	317 High x 167 Dia
Medium	94,864	406 High x 167 Dia
Large	114,844	580 High x 167 Dia

*This capacity is based on influent water hardness of 180 ppm with bypass settings 3.

- Working pressure 1.5 - 6 Bar**
- Water inlet temperature 4 - 30°C
- Only connect to a cold Food-Safe water supply
- Flowrate - 4 litres per minute

** A pressure-reducing valve is recommended if the working pressure is greater than 3.5 bar.

CAFE

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TASTE

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VEND

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STEAM

cooking & baking

IX VEND



OPTIMISED FOR
VENDING & SELF-SERVICE

CAFE

coffee & beverage

ICE

clarity & taste

TASTE

purity

VEND

vending & self-service

STEAM

cooking & baking

IXVEND

OPTIMISED FOR
VENDING & SELF-
SERVICE



Reliable water for high-volume vending. The IX Vend delivers treated water that produces better-tasting drinks and dependable scale protection.

Unlock the full potential of your equipment with water treatment that has been engineered for maximum flavour, aroma and dependable scale protection. Prolong the life of your equipment whilst serving hot beverages with water that has been optimised for better taste.



SPEC SHEET

MODEL	CAPACITY*	DIMENSIONS (mm)
Small	40,634	317 High x 167 Dia
Medium	88,246	406 High x 167 Dia
Large	154,430	580 High x 167 Dia

*This capacity is based on influent water hardness of 180 ppm with bypass settings 3.

- Working pressure 1.5 - 6 Bar**
- Water inlet temperature 4 - 30°C
- Only connect to a cold Food-Safe water supply
- Flowrate - 4 litres per minute

** A pressure-reducing valve is recommended if the working pressure is greater than 3.5 bar.

CAFE

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ICE

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TASTE

purity

VEND

vending & self-service

STEAM

cooking & baking

IX STEAM



OPTIMISED FOR
COOKING & BAKING

CAFE

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clarity & taste

TASTE

purity

VEND

vending & self-service

STEAM

cooking & baking

IXSTEAM

OPTIMISED FOR
COOKING & BAKING



Protect and extend the life of your steam ovens. Designed to ensure that your ovens and other steam-creating catering equipment are protected from the harmful effects of limescale.

Next-level water treatment for catering equipment such as combi ovens, pasta cookers and boilers where limescale protection is vital to long service life. Minimise expensive breakdowns and keep your equipment in top condition with water filtration you can depend on.



SPEC SHEET

MODEL	CAPACITY*	DIMENSIONS (mm)
Small	1,424	317 High x 167 Dia
Medium	2,449	406 High x 167 Dia
Large	4,449	580 High x 167 Dia

*This capacity is based on influent water hardness of 180 ppm with bypass settings 3.

- Working pressure 1.5 - 6 Bar**
- Water inlet temperature 4 - 30°C
- Only connect to a cold Food-Safe water supply
- Flowrate - 4 litres per minute

** A pressure-reducing valve is recommended if the working pressure is greater than 3.5 bar.

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VEND

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IX refills

one tree
planted,
for every
filter
recycled.

Our IX Refills are designed for convenience and sustainability. When you return your used refills, we ensure they are fully recycled, supporting a circular economy and reducing environmental impact. Plus, for every refill returned, we plant a tree in partnership with TreeApp, contributing to global reforestation efforts. Choose IX Refills for effective water treatment that's kinder to the planet.



DIMENSIONS (mm)

LARGE -
480 High x 120 Dia

MEDIUM -
300 High x 120 Dia

CAPACITIES

ICE -
MEDIUM - 90,000
LARGE - 156,000

TASTE -
MEDIUM - 75,600
LARGE - 130,725

VEND -
MEDIUM - 60,000
LARGE - 105,000

IX WATER CAPACITY CHART

- figures are based off of the IX Cafe

PPM	SMALL	MEDIUM	LARGE	BYPASS
100	3563	6128	11258	4
120	2969	5106	9381	4
140	2545	4377	8041	4
160	2041	3511	6450	3
180	1814	3120	5733	3
200	1633	2808	5160	3
220	1349	2321	4264	2
240	1237	2128	3909	2
260	1142	1964	3608	2
280	1060	1824	3350	2
300	990	1702	3127	2
320	835	1436	2638	1
340	786	1352	2483	1
360	742	1277	2345	1
380	703	1209	2222	1

*Final capacity may vary by up to 15% depending on incoming water chemistry and flow rate.

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IX WATER CAPACITY CHART

- figures are based off of the IX Steam

PPM	SMALL	MEDIUM	LARGE	BYPASS
100	3203	5509	10122	2
120	2669	4591	8435	2
140	2288	3935	7230	2
160	2002	3443	6326	2
180	1602	2755	5061	1
200	1441	2479	4555	1
220	1310	2254	4141	1
240	1201	2066	3796	1
260	1109	1907	3504	1
280	1030	1771	3253	1
300	961	1653	3037	1
320	901	1550	2847	1
340	848	1458	2679	1
360	801	1377	2530	1
380	759	1305	2397	1

*Final capacity may vary by up to 15% depending on incoming water chemistry and flow rate.

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